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Lead QA Engineer with 10+ years of experience delivering high-quality web and mobile applications through hands-on testing and end-to-end quality ownership.

Expertise across functional, regression, exploratory, API, backend, and database testing, including external integrations and data migration. Proven track record in release validation and production issue investigation, ensuring stability in complex systems.

Background in QA leadership and team management, bringing a strategic approach to quality while staying deeply hands-on. Known for working independently, taking ownership, and delivering results in fast-paced Agile environments.

Experienced in accessibility, security, GDPR, and BI testing. Daily user of AI agents including AIO, Claude, Nexos.ai, and BrowserStack for testing, test preparation, test design, and QA productivity. Hands-on test automation experience with Playwright, TypeScript, and Python.

CORE SKILLS

- Test Strategy & QA Leadership
- Manual Testing (Functional, Regression, Exploratory)
- API Testing (Postman, Swagger)
- Web & Mobile Testing (iOS, Android)
- Accessibility Testing (WCAG, NVDA, VoiceOver, TalkBack)
- Backend & Database Testing (SQL, Azure)
- Test Management (Jira, ALM, TestRail, Confluence)

- Agile / Scrum / PI Planning
- Release Management & UAT
- Defect Management & Root Cause Analysis

EXPERIENCE

Lead Quality Assurance Engineer

BMO | Jan 2026 – Present

- Work as a hands-on QA Engineer testing complex web and mobile banking applications within a Waterfall delivery model.
- Perform end-to-end testing independently, including API, web, mobile, and accessibility testing, ensuring high product quality.
- Lead a QA team, providing guidance, task allocation, and quality oversight while remaining actively involved in testing activities.
- Design, maintain, and execute test cases, test suites, and test evidence using ALM and Jira.
- Conduct manual functional, regression, and exploratory testing across UI and backend-driven features.
- Perform cross-browser testing to ensure compatibility and a consistent user experience.
- Execute mobile testing on real devices and cloud platforms (Perfecto), validating functionality, performance, and stability.
- Carry out web accessibility testing using tools such as NVDA Screen Reader and Colour Contrast Analyser.
- Perform mobile accessibility testing on Android and iOS using TalkBack, VoiceOver, Accessibility Scanner, and Colour Inversion.
- Support full regression cycles, identify coverage gaps, and ensure comprehensive validation.
- Collaborate closely with developers to investigate defects and verify fixes prior to release.

Quality Assurance Consultant

Andersen Lab | Sep 2025 – Jan 2026

- Defined and drove QA strategy across multiple client projects, supporting pre-sales and successful project initiation
- Provided QA effort estimations and planning, improving accuracy of project scope and delivery timelines
- Designed scalable QA team structures, identifying required skill sets and optimizing team composition for project needs

- Led hiring and onboarding of QA engineers, ensuring strong technical capability within teams
- Evaluated and selected testing tools and frameworks aligned with client architecture and business requirements
- Established QA processes and best practices, improving efficiency and consistency of quality delivery
- Collaborated with stakeholders to align QA strategy with business goals, ensuring high-quality outcomes and reduced project risks

Quality Assurance Manager

Andersen Lab | Jun 2025 – Sep 2025

- Owned overall QA readiness for releases, ensuring quality across multiple teams and systems.
- Performed hands-on manual testing of critical and high-risk areas, including functional, regression, and exploratory testing for complex business flows.
- Personally validated release-critical scenarios and acceptance criteria before sign-off.
- Conducted API testing for key integrations to verify request/response logic, data consistency, and error handling.
- Investigated production issues, reproducing defects, analyzing backend behavior and database data, and validating fixes prior to deployment.
- Assessed test coverage and risk areas based on architectural changes, integration complexity, and recent defects.
- Coordinated daily QA activities, including defect triage, sprint planning, and retrospectives.
- Evaluated automation stability and regression effectiveness to ensure manual testing gaps were covered.
- Partnered with development, DBA, and DevOps teams to ensure environment readiness, test data availability, and release stability.
- Delivered QA status updates focused on release risks, blockers, and quality impact.

Quality Assurance Manager

DataArt | May 2022 – Apr 2025

- Cross-Depart Collaboration: Partnered with leadership to define and promote Quality Assurance processes, enhancing product delivery.
- QA Strategy: Created and executed tailored QA strategies for clients, ensuring alignment with project goals.
- Test Management: Organized end-to-end test cycles, including comprehensive test plan creation and execution.

- Communication: Facilitated daily communication with stakeholders, operations, support, and development teams to track activities and assign tasks effectively.
- App Expertise: Developed deep knowledge of application functionality, overseeing all testing activities to meet deadlines.
- Process Improvement: Analyzed and optimized project practices to enhance the creation, execution, automation, and management of test suites.
- Capacity Planning: Conducted hiring analyses to address capacity needs and support staffing activities.
- Quality Standards: Established and maintained quality and technical standards, leading incident investigations to mitigate production risks.
- Tools: Ensured effective use of QA tools to maximize testing efficiency and outcomes.
- Test Requirements Definition: Identified necessary test types for projects and organized corresponding testing activities.
- Risk Analysis: Consolidated application requirements and analyzed integration risks with external APIs to cover end-to-end use cases.
- QA Estimation: Provided accurate QA estimates based on project risks and circumstances.
- Onboarding Management: Streamlined the QA onboarding process for new team members.
- Documentation: Developed effective test strategies and plans to meet release deadlines and uphold production quality.
- Coordination & Release Management: Coordinated testing efforts with non-QA team members and managed release processes.
- Project Planning: Created project plans and identified QA Scope of Work (SOW).
- Vendor & Client Communication: Supported communication with vendors and clients on staffing, risk identification, and release sign-offs.

Lead Quality Assurance Engineer

EPAM Systems | Aug 2020 – May 2022

- Worked as a hands-on QA Engineer within Agile/Scrum teams, validating complex web applications.
- Performed manual functional, regression, and exploratory testing across UI and backend-driven features.
- Designed and maintained test cases, test sets, and test evidence using ALM and Jira.
- Executed cross-browser testing using Chrome and Edge to validate compatibility and user experience.
- Performed mobile testing on real devices and cloud platforms using Perfecto, validating functionality and stability.
- Conducted accessibility testing for web applications (PC) using:
NDA Screen Reader
Colour Contrast Analyser

- Executed mobile accessibility testing on Android and iOS using:
TalkBack
VoiceOver
Accessibility Scanner
Colour Inversion
- Captured and documented defects and test evidence using Snagit, ensuring clear reproduction steps.
- Supported full regression cycles, identifying coverage gaps and executing manual regression runs.
- Facilitated and supported User Acceptance Testing (UAT) with business stakeholders.
- Participated in release validation and sign-off, ensuring readiness through hands-on verification.
- Investigated defects, collaborated with developers, and validated fixes prior to release.
- Used Excel for test tracking, reporting, and ad-hoc analysis of test results.
- Provided QA estimates for sprint activities and participated in Program Increment (PI) Planning.
- Actively participated in Scrum ceremonies, contributing quality insights and risk assessment.

Lead Quality Assurance Engineer

340Basics | Oct 2019 – Aug 2020

- Test Management: Led test management activities: interviews, technical screenings, onboarding, review sessions, and knowledge sharing to support team growth and performance.
- QA Strategy: Developed and supported a unified QA strategy, improving test documentation and establishing scalable automation processes.
- Business Req: Analyzed business requirements and executed tests to ensure alignment with user needs and expected functionality.
- Task Management: Provided QA estimations, assigned responsibilities, and managed workload to support timely delivery.
- DB Testing: Performed comprehensive testing across SQL, MSSQL, and Azure databases to ensure data integrity, accuracy, and performance.
- Functional Testing: Conducted end-to-end functional testing to validate application behavior against business requirements.
- Non-Functional Testing: Executed non-functional testing, including performance, reliability, usability, efficiency, and recovery validation.
- Test Execution & Reporting: Designed and executed test runs, generating detailed reports in TestRail to support tracking and communication.
- Backend Testing: Conducted thorough validation of backend services and database layers to ensure system reliability and correctness.

- Test Environment: Managed test environment setup, including test data preparation and ongoing data support.
- Data Migration: Led data migration testing using Azure Services and FileZilla, ensuring successful transitions and data consistency.
- API: Performed comprehensive API testing using Postman and Swagger, validating integrations and system behavior.
- QA Analysis: QA analysis for upcoming features, identifying risks and potential issues early in the development lifecycle.
- Prod Issues: Investigated production issues, identifying root causes and contributing to faster resolution and improved system stability.
- Test Documentation: Created and maintained test documentation: test cases, plans, runs, and reports using Confluence, TestRail, & Jira.

Quality Assurance Engineer

Wix.com | Jul 2017 – Oct 2019

- Performed extensive hands-on manual testing of large-scale web and mobile platforms.
- Executed functional, regression, and usability testing across multiple browsers and devices.
- Conducted API testing using Postman and Charles Proxy to validate backend endpoints and integrations.
- Performed mobile testing on iOS and Android platforms to ensure consistent user experience.
- Actively validated end-to-end business flows, ensuring correctness across UI, backend, and data layers.
- Conducted Business Intelligence (BI) events testing using internal tools to validate analytics accuracy.
- Performed GDPR compliance testing to ensure proper data handling and privacy controls.
- Executed A/B testing analysis to assess user behavior and feature effectiveness.
- Conducted accessibility testing using tools such as Axe, JAWS, ChromeVox, and Accessibility Insights.
- Performed SEO testing to validate search engine optimization requirements.
- Executed security testing, including traffic inspection, SQL injection checks, and vulnerability analysis using Charles, Burp, and Docker.
- Developed automation tests using Testim.io, Detox, JavaScript, Xcode, and Android Studio to support manual testing efforts.
- Collaborated closely with developers, product managers, and designers to clarify requirements and improve quality early.

QA Analyst

EzyInsights | Apr 2017 – Jul 2017

- Collect valid information for Ezyinsights DataBase.
- Sorting and cross-checking of data in the database.
- Update Ezyinsights DataBase.
- Fixing system errors related to the invalid data.
- Prod issues investigation and retest after the fixes.
- UI&UX testing.

Software Tester

Intend, Inc. | Oct 2016 – Apr 2017

- End to end system testing (Web and mobile applications, web sites, security systems)
- Test documentation creation
- Requirements testing
- Acceptance Testing
- Exploratory testing